Dori C. Luke, MSW, LCSW, SEP, BASE Personal Information Form

Date:					
Full Name:					
Address:					
City:	State:	Zip:			
Home Phone: Work H Please circle the phone number(s) the	Phone:	Cell ng you confidentia	Phone: I messages, if n	eed be.	
Email:	Date of Birth:	Age: _	Gender:		
Relationship Status (circle one): Married I	Divorced Separated	Single Widowed	Unmarried Cou	ple/Partnered	
Ethnicity (circle one): African-American Cauc	asian Hispanic Asi	an Native American	Other		
eligion: How many people are in your household?					
How many years of education have you com	npleted?				
Employer:					
Employer Address:					
Occupation:					
Source of Income (circle one): AFDC Disabil Full-Time Studer	ity Full-Time Employ nt Part-Time Student		ployment Retire	ement SSI	
Others in household being served:					
How did you find out about my services?					
Will you be filing these services with your h	ealth insurance con	npany?	Yes	No	
Name and phone number of your medical do					
Person to contact in case of an emergency:					
Name: Pho	one number:	H	Relationship:		

Dori C. Luke, MSW, LCSW, SEP, BASE **Pre-Counseling Assessment Information**

Name:	Date:			
Please tell me why you are here today:				
Have you ever had any type of counseling before? If yes, please check:	Yes	No		
Individual CounselingCou	uples Counseling	Family Counseling		
Group Counseling		Substance Abuse Help		
Support Group, type				
If yes, when was your counseling, who was your	herapist, and how long did	it last?		
Please list any prescription medications or herbal su	pplements you are taking:			
Please list who and what is supportive and/or helpfu	l in your life:			
		Relocation Injuries Other		
Please check any issues that are of concern to you: Relationship issues	Eating			
Depression	Alcohol/Drug Use			
Anxiety	Work / School			
Self-Esteem issues	Sexual Concerns			
Social Life	Spiritual Life			
Suicidal Thoughts	Finances			
Self Harm	Legal Involvement			
Other (please specify)				
Is there any history of alcohol/drug abuse in your lif		r familv?		

yes no This information will be held in the strictest confidence.

Dori C. Luke, MSW, LCSW, SEP, BASE Counseling Agreement

Welcome! I look forward to working with you in helping you achieve the goals which motivated you to find me. The following agreement and guidelines have been established to facilitate our work together (please feel free to comment or ask any questions):

I hereby grant my permission for any counseling, testing, or diagnostic evaluation that may be needed in counseling. The counseling sessions and records are **strictly confidential** except where state law requires the reporting of threats of violence, harm to self or others, or child abuse and neglect (from evidence or suspicion), when the courts subpoena information, and when information is needed for billing. If your insurance company is paying in part or full for your session, they sometimes have the right to gain information regarding your counseling sessions. This varies with different insurance companies. If there is any question about this, it is suggested you contact your insurance company so you know what access they are allowed to have as part of your policy agreement. Additionally, in order to file through insurance, it is required that I give you a diagnosis. It is important that you understand that not all diagnoses are covered under any given insurance plan and that when a diagnosis is given it becomes part of your records with the insurance company.

It is also important that you understand our relationship is kept strictly professional. My relationship with you as your therapist prevents me from maintaining any kind of social relationship with you. If I should see you in public, I will respect this confidentiality and not indicate that I know you. Unless you approach me, I am unable to acknowledge you as someone I know as a client.

I assure you that my services will be rendered in a professional manner consistent with accepted ethical standards set forth by the National Association for Social Workers. Please note that it is impossible to guarantee any specific results regarding your counseling goals. However, together we will work to achieve the best possible results. Your sessions are your time to discuss any topics which you feel appropriate. You may end our counseling relationship at any time. Although, I do ask that you participate in a closure/termination session. You also have the right to refuse or negotiate modifications of any of my suggestions that you believe may be harmful. At any time, either you or I may initiate discussion of possible positive or negative effects of entering or not entering counseling, continuing or not continuing counseling, and/or using or not using certain techniques. It is not unusual that as the counseling process progresses you may feel as though things at times are getting worse before they get better.

If at any time for any reason you are dissatisfied with my services, please let me know. Should you and/or I believe that a referral is needed, I will provide you with some possible referral sources. A verbal exploration of alternatives to counseling will also be made available upon your request. If you have a complaint which you believe needs to be registered with my governing board you can contact the North Carolina Board of Social Workers referencing my license number: C004450.

Being aware that there may be potential for emotional strains, stresses, and life changes as a result of counseling, by signing below you agree to enter the counseling process. And understand that Dori Luke does not guarantee any particular results or outcomes from the counseling process.

Fees: The standard fee for sessions is \$240.00. Session length is typically 55-60 minutes. By signing below, you accept financial responsibility for charges incurred during the course of therapy. The fee and payment policies have been discussed, and a fee of \$_____ (default \$240.00) per session has been set.

Payments: I request that you bring your payment at the time of the appointment. I accept Zelle, Venmo, Apple Pay, cash, checks, or credit cards (credit cards do carry a 4% transaction fee) -- because of this 4% credit card fee, many have been sending payment via Zelle, Venmo, or Apple Pay instead. If you are paying by Zelle or Venmo, kindly send payment either directly before or just after the session or if you are paying by check, please have your check filled out prior to or at the beginning of the session. Bounced or returned checks will carry a charge of \$20.00 per check. Full payment will be required within 48 hours of your notification of a bounced check.

Cancellations: A 24-HOUR NOTICE IS REQUIRED FOR ALL CANCELLATIONS. Because I have to absorb the missed income and costs for missed appointments and cancellations within a 24-hour period, there is a full charge for the missed appointment if appointments are missed or cancelled within 24 hours of the appointment. Please note, should you not be able to attend in person due to circumstances, you will always have the option of a phone or Facetime/telehealth appointment by calling or texting to arrange such.

<u>Use of Phone, Text and Email Communication:</u> Clients are advised that these forms of communication are not fully secure and there may be risk involved when using these forms of communication to share clinical information. It is strongly advised that clients share clinical information in personal sessions and not thru phone, email, and text communications. I will use brief phone or text contact to communicate with you outside of sessions, primarily for scheduling purposes or to ascertain needs. Please note that I will do my best to return calls, texts, and emails within 24 hours during normal business hours. Calls, texts and emails received after 12/noon on Fridays will be returned the following Monday, unless otherwise noted in my outgoing voicemail message.

Emergency Service: Please note Dori Luke does not offer an emergency service. In the event of an emergency, you are instructed to call the Mental Health Call Center at 704-444-2400, go to your nearest emergency room, or call 911 to receive immediate assistance.

Termination of Therapy: Termination or closure of therapy can be a healthy part of the healing process to celebrate progress made and to share feelings regarding ending the therapeutic relationship. Because I respect an individual's decision to terminate therapy at any time, I encourage and appreciate open communication regarding this issue with clients. Although extremely rare, it may become necessary for me to terminate with a client, particularly if the therapeutic relationship becomes compromised (e.g. client becomes verbally abusive with therapist or disregards therapist's boundaries or regular agreed upon payment for services is not being made). Clients will be informed of the concerns and, in my discretion, may be given the opportunity to amend behavior, if appropriate, or a termination process will ensue.

Lastly, I am truly grateful to be able to provide my services to you and/or your children. My practice is based on a work-ethic centered on giving my best service to all. Thank you for respecting these policy guidelines and updates. If you would like to discuss any of the above, please do so before signing. Warmly, Dori Luke, MSW, LCSW, SEP, BASE

Client or Representative:

I have read the above policy and agree to comply with the terms and conditions above:

Client

Date

Dori C. Luke, MSW, LCSW, SEP

Date

Dori C. Luke, MSW, LCSW, SEP, BASE HIPPA Consent Form

CONSENT FOR USE AND/OR DISCLOSURE OF HEALTH INFORMATION TO CARRY OUT TREATMENT, PAYMENT AND HEALTHCARE OPERATIONS

By signing below, I hereby voluntarily and knowingly consent to allow Dori C. Luke, MSW, LCSW, SEP to use and/or disclose my health information as deemed appropriate to carry out treatment, payment, and/or healthcare operations of the practice. For substance abuse information, payment information can only be obtained by those for whom an authorization exists.

I have received a copy of the Notice of Privacy Practices (also available on website).

Signature of Client or Legal Representative

Witness signature

If you are the legal representative of the person listed above, please check off the basis for your authority:

- \Box Parent of Minor
- \Box Power of Attorney (attach copy)
- □ Guardianship Order (attach copy)
- □ Other:

Client Name:

Date of Birth:

Home Address:

Street

City State

Zip

Date

Date